Elected Leader Briefing Health System Status

July 6, 2023



Today's Briefing

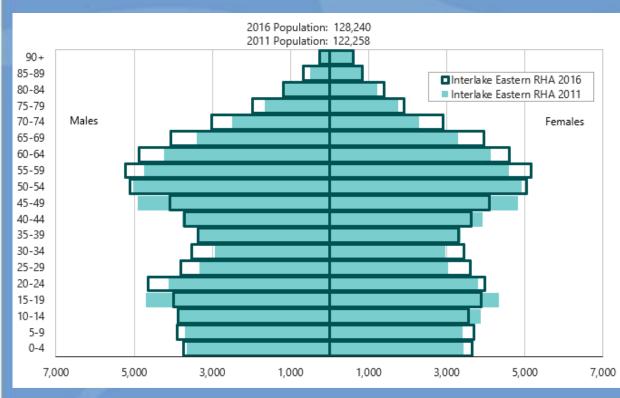
- Our focus
- Care providers/status of service delivery
- Recruitment & Retention
- Diagnostic and Surgical Recovery Task Force
- CPSP investment updates (Ashern & Selkirk)
- Collective agreement update
- Recent accomplishments
- Interlake Eastern Health Foundation

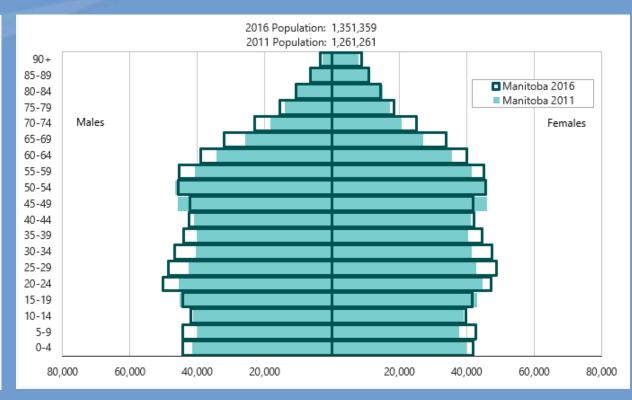


Age profiles, 2011 and 2016

Interlake-Eastern RHA

Manitoba





Regional Health Authority

Compared to Manitoba's population, IERHA has greater representation of people aged 55 and over and this demographic is growing. Interlake-Eastern RHA also has less representation of people who are of working age compared to Manitoba.

Interlake-Eastern

Our focus

Primary care access

Support and strengthen workforce



Our focus

Key Findings

CANCER SCREENING

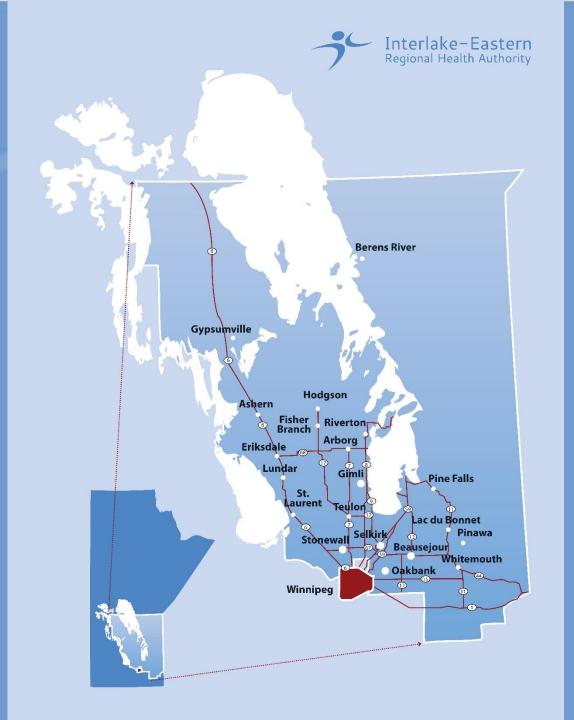
Colorectal
Cancer
Cance

CANCER INCIDENCE RATES (PER 100,000)

The average Manitoba rate of cancer per 100,000 people is 478. The northern parts of our region are experiencing higher rates at 551 cases per 100,000.

PERCENTAGE OF LATE STAGE CANCER DIAGNOSIS

Approximately 21% of cancers diagnosed in Manitoba are found at a late stage, where treatment options may be limited. Within our region, were seeing late stage cancer diagnosis as high as 27%.



Recruitment & retention of health care staff continues to be a priority

We're hiring and working to retain:

- Nurses
- Physicians
- Health care aides
- Support service staff (dietary, laundry, housekeeping)
- Physiotherapists Occupational health therapists
- And more



"Manitoba wants 150 new family doctors for the province, and recruitment specialists to find them" CBC Manitoba, April 17, 2023

Shared Health seeking as many as three external firms to recruit an additional 150 family physicians to the province: up to 50 each in Winnipeg; the northern health region and Churchill; and the rest of rural Manitoba.

Doctors Manitoba working with the province on the competitive funding, recruitment and retention incentives and better work environments that will be key to attracting and keeping more doctors in Manitoba



Physician recruitment and retention – IERHA

- Resumption of annual regional physician dinner regional networking with focus on physician wellness
- Eight home for the summer medical students (first and second year) in region for a four to six week experience

Arborg	Felicia Daeninck	Pinawa	Maura Macaulay
Beausejour	Simran Saggi	Selkirk	Hailey Hutchinson
Gimli	Brendan Dennehy	Selkirk	Annika Loeppky
Lac du Bonnet	Usman Raja	Stonewall	Michaela Groen



- Increasing use of locum tenens to fill vacant ED shifts
- Six International Medical Graduate placements this year
 - Dr. Kenechukwu Oguga started in Pine Falls in January
 - Other physicians to be placed in areas of need with consideration to their specialties



Check emergency room status this summer at www.ierha.ca or call 1-866-267-5818



- Dr. Christopher McClure in Beausejour and Pinawa during June/July
- Dr. Mark Davidson in Whitemouth Clinic, Mon. + Fri., covering 1-year maternity leave
- Two staff members who are about to become nurse practitioners will be hired to practice, one in Eriksdale and one in Ashern in Aug. and Sept., support in primary care delivery and providing consistent care to First Nations communities
- Dr. Karen Robinson, one of our medical officers of health, is entering family practice and has started taking primary care shifts one day a week in Eriksdale, supporting existing 1.5 FTE physicians currently practicing there.

Nursing

- Establishment of a provincial nursing float pool
- Undergraduate nursing employees (UNEs) are student RNs and LPNs in their third or fourth year - complete a paid clinical placement in our inpatient units
 - 16 UNEs in Selkirk Regional Health Centre
 - Expansion to Beausejour, Gimli, Pinawa and Teulon (2 UNEs per site)
- Increase number of nursing education seats by 400 across province



LPN training underway

- 18 students training as LPNs in Arborg. They will graduate in spring 2024
- We anticipate announcement of another training site in region shortly

These classes have proven beneficial in generating new hires to the region.





Welcome to the team!

Julene Sawatzky Regional Lead, Human Resources jsawatzky@ierha.ca 204.599.9255



Manitoba's Health Human Resource Action Plan



Retain

Prioritize retention of staff by making working environments more balanced

Train

Increase skilled health care worker supply through training and education investments

Recruit

Address challenges and complement provincial retention and training initiatives with targeted recruitment efforts



Evaluating public interest in training in region

Public survey (March 2023) – 59 respondents

Barriers preventing you from accessing training?





Financial - tuition support would be helpful. 45%

Assurance of work - I'd appreciate a commitment of a job upon training completion if I meet performance expectations.

Other personal commitments prevent me

from training at this time.

11%

28%

Training opportunities in region

Uncertified Health Care Aide training



- Regionally developed curriculum
- Paid in class and practicum training
- Employment upon successful completion of course
- Eligible for certification after 300 hours

Inaugural session: June 26-July 14 – Fisher Personal Care Home

Fall session: Sept. 18 to Oct. 6 – Seymourville

Planning underway for additional offerings

In-region training opportunities









Regional Recruitment



- Health career expo events occurred April - June
- 9 communities hosted expos
- Students and community members could speak with staff from different health care professions

If you're seeking IERHA representatives at your community event please contact us at info@ierha.ca



Philippines Recruitment





- Incoming staff filling a variety of roles:
 registered nurses, LPNs and health-care aides
- Of the 309 who have accepted letters of offer:
 - Winnipeg: 116
 - PMH: 64
 - Southern Health-Sante Sud: 44
 - Interlake-Eastern: 49
 - Northern: 37

Provincial media release: https://is.gd/PhilippinesRecruitment

Philippines recruitment

We're focusing on orientation to help prepare and welcome new staff

- Training and orientation to clinical environment in Canada
 - Shared Health is leading this process in collaboration with RHAs
- Settling and support
 - Establishing connections with supports such as members of the Filipino community in Manitoba/in health care
 - Identifying staff contacts for support
 - Public health support for immunizations



Philippines recruitment

Community engagement will be needed:

- Welcoming new arrivals maintaining contact & support
- Connection with community members points of contact
- Supporting community integration children's registration for school/daycare

Shared Health issued request for proposals for safe, affordable, permanent or rental housing throughout province



Promoting health care career opportunities



We are seeking to raise our profile as an employer within the region and expand our promotion of employment opportunities in IERHA.

We'll be reaching out to RM staff to explore joint advertising and promotion opportunities to your constituents. We look forward to upcoming conversations.

Negotiation update

A tentative agreement has been reached with the Manitoba Association of Healthcare Professionals (MAHCP) and Provincial Health Labour Relations Services (PHLRS).

 While IERHA is not part of negotiations with this union, it represents Manitoba's paramedics and diagnostic staff who are employees of Shared Health.

Doctors Manitoba is also currently in negotiation regarding their contract.

Diagnostic and Surgical Recovery Task Force

Additional endoscopy procedures being completed in Selkirk and Beausejour:

Endoscopies	# of procedures completed
2022-23	5,775
2023-24 (estimated)	8,184

Endoscopies let doctors see inside the body. During this procedure tissue specimens can be collected, bleeding can be controlled or growths can be removed.



Diagnostic and Surgical Recovery Task Force

Additional cystoscopy procedures being completed in Selkirk:

Cystoscopies	# of procedures completed
2022-23	62
2023-24 (estimated)	554

A cystoscopy lets doctors look at the inside of the bladder and urethra.



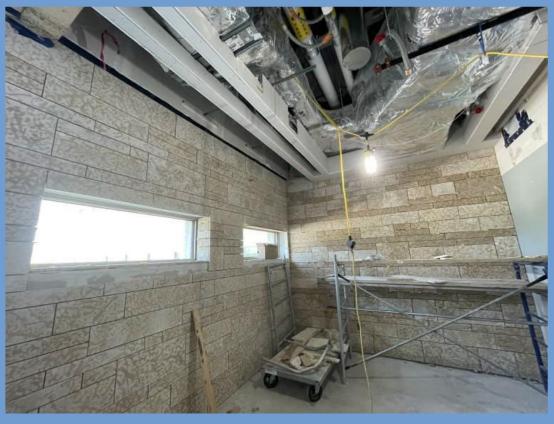
Project update – Selkirk Regional Health Centre





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CT scan capacity to double at Selkirk Regional Health Centre



2 new CT scanners for Selkirk Regional Health Centre

- One new scanner
- Replacement of existing scanner

Ensuring safe, reliable and efficient services

Interlake-Eastern Regional Health Authority

Project update – Ashern Lakeshore General Hospital



Foundation work continues on the new 26 bed inpatient unit (14 net new beds)



Project update – Ashern Lakeshore General Hospital



Steel unloading and concrete pouring



Northeast foundation wall and centre piers



Project update — Ashern Lakeshore General Hospital

Recruitment is underway to staff the recently announced medical withdrawal management beds (2) in Ashern that will be available to residents of the region

We have hired an Indigenous health liaison, addiction nurse and social worker to support the service.



Service Reminder

As a reminder, we offer crisis services across the region:

- **24-hour crisis line:** 1-866-427-8626
- Mobile crisis services (youth and adult): 1-877-499-8770
- Crisis Stabilization Unit: voluntary admission, nurse managed unit located in Selkirk, for people aged 15+ experiencing a mental health or psycho social crisis: 1-888-482-5361



Positioning Interlake-Eastern RHA



- We are the first RHA in Manitoba to achieve SAFE Work certification
- Benefits include lower WCB premiums over time; improved employee engagement; assistance in meeting legal safety requirements.

Positioning Interlake-Eastern RHA



Recently completed our four year assessment review with Accreditation Canada

- 28 of our facilities hosted surveyors
- Impartial evaluation against 3,159 different criteria

We've met 93% compliance across all of the standards

When finalized, our report will be shared with staff and the public.





Welcome to the team!

Lorianne Kowaliszyn
Regional Lead
Corporate Services & Chief Financial Officer
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Welcome to the region!

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Attention.

This health setting is a mask-friendly environment. For everyone's safety, masks are encouraged if you have cold/flu symptoms.

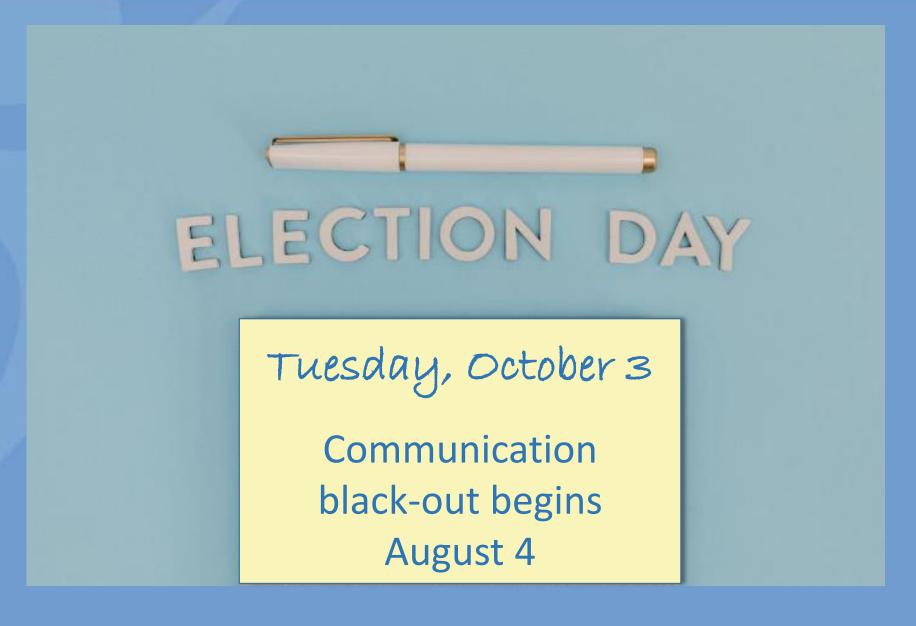
Patients/Clients: you may ask your health-care provider to wear a mask.

Thank you for helping us create a safer space for everyone.

We're mask friendly

Masks are no longer required in our facilities.









IERHA's upcoming AGM

If you don't receive an email invite, please email us at info@ierha.ca and we'll send one your way.

Please feel free to forward the AGM invitation to your constituents.



QUESTIONS

We always look forward to hearing from you CEOstrategy@ierha.ca

Thank you.

